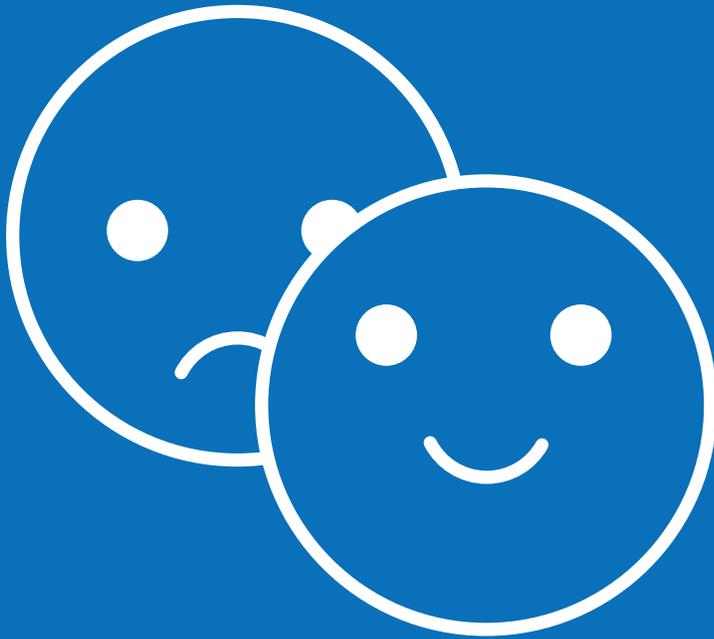


New



## What you experience in your sport is important

Integrity protection policy, rules and procedures

### Reporting makes the difference

#### How to file a complaint?

Via the “I file a complaint” platform (universal button) found on the site of all sports federations in Québec and certain partners or by contacting Sport'Aide at 1-833-245-HELP (4357).

Need help

## Who does what?

### Complaint Officer

The Complaint Officer's role is to receive complaints concerning abuse, harassment, negligence or violence under the integrity policy. The Complaint Officer ensures the complainant is offered support and rules on the receivability of the complaint.

### Integrity protection committee

Composed of 3 independent people, its role is to deal with the complaint through an independent and impartial hearing and offer its conclusions and recommendations.

### Sport'Aide

Its role is to support individuals experiencing difficulties in their sport environment, based on their needs and according to the situation that arises. Sport'Aide can also accompany you to file your complaint with the Complaint Officer.



Don't take any situation lightly or brush it off